AKSigorta Earnings Call Presentation – 20'Q1

30/04/2020

Presented by **AKSigorta** IR Team



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1. Aksigorta Financials (in TFRS)

- 2. What are the Risks & Opportunities?
- 3. 2020 Guidance
- 4. Appendix

2020 Q1 – Aksigorta Scorecard

1Q20 Financial Indicators (M TL) (YoY %)

17% 1.234

Gross Written Premiums

14%

89

Net Income

24%

726

Total Equity

1Q20 Operational Ratios (YoY pp)



Net Loss Ratio

-8 pp



Net Combined Ratio

14 pp



RoE

Dividend Payment Out of 2019 Net Profit (Mn TL)

202

94%

Dividend Paid 55%

Pay-out Ratio

Market GWP (M TL)

Non-Life Insurance Market has 15B TL GWP in Q1 with ~17% YoY growth



17%					
20'YtD 13.061 15.230					
		15%	1	25%	
14%					
		43%	1	16%	
43%					
		17%	Ŷ	13%	
18%			· · · · · · · · · · · · · · · · · · ·		
25%		25%	1	17%	
19'03		20'03			

	YoY Growth	Portfolio Share
Agency	17%	67%
Bank	9%	14%
Corporate	42%	19%

	YoY	Portfolio	
	Growth	Share	
Agency	22%	69%	
Bank	28%	13%	
Corporate	20%	18%	

	YoY	Portfolio	
	Growth	Share	
Agency	22%	66%	Agency
Bank	51%	17%	Bank
Corporate	6%	17%	Corpora

	YoY	Portfolio	
	Growth	Share	
Agency	17%	62%	
Bank	19%	17%	
Corporate	16%	21%	

	YoY Growth	Portfolio Share
Agency	17%	62%
Bank	19%	17%
Corporate	16%	21%

Aksigorta GWP (M TL)

Aksigorta Motor GWP YoY growth is 30%+ in 20Q1



16%				
20'YtD				
1.174				
13%				
	介	22%		
38%	4	-4%		
21%	Ŷ	32%		
28%	1	36%		
19'12				
	1.174 1.174 13% 38% 21%	1.174 1.174 13% 13% 13% 121% 128%		

	YoY	Portfolio
	Growth	Share
Agency	49%	63%
Bank	16%	11%
Corporate	55%	26%

	YoY	Portfolio
	Growth	Share
Agency	32%	65%
Bank	10%	10%
Corporate	21%	25%

	YoY	Portfolio
	Growth	Share
Agency	46%	66%
Bank	74%	15%
Corporate	9%	20%

	YoY	Portfolio
	Growth	Share
Agency	35%	60%
Bank	4%	12%
Corporate	-6%	28%

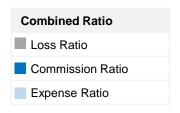
	YoY Growth	Portfolio Share
Agency	35%	60%
Bank	4%	12%
Corporate	-6%	28%

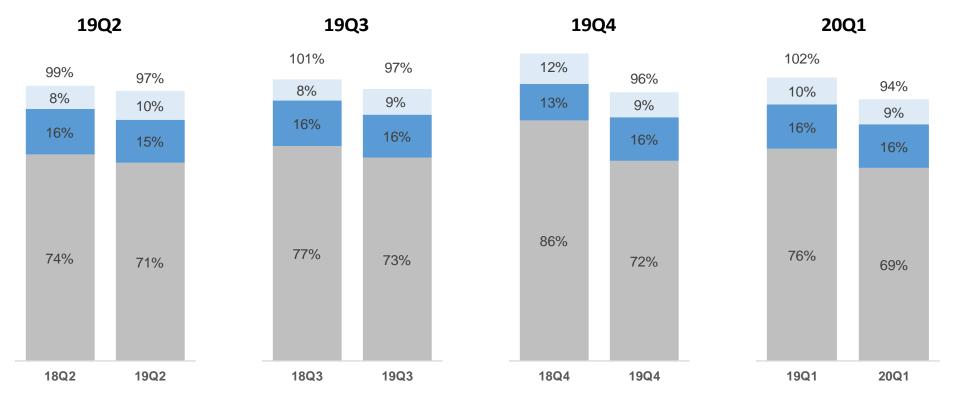
Aksigorta UWR by LoBs (M TL)

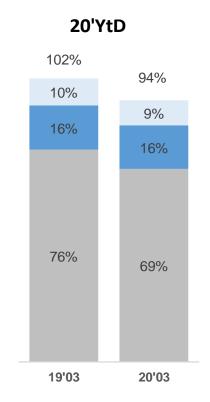
UWR more than doubled up in 1Q20 thanks to MOD & MTPL performance



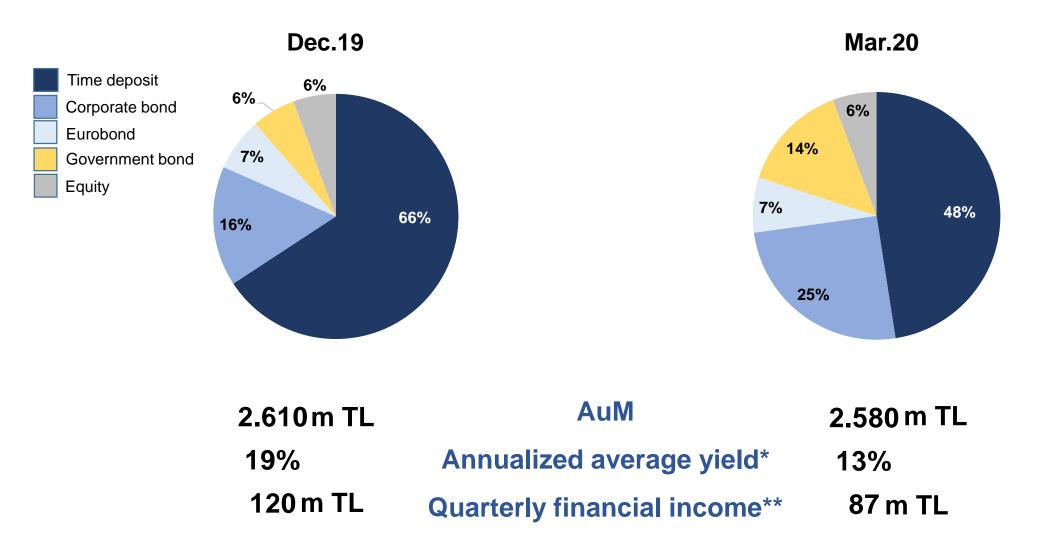
We keep combined ratio well below 100%







As of Mar'20, AuM stayed flat at 2,6Bn level despite of 202m dividend



14% net income growth in 1Q20 driven by 8pp YoY improvement in CoR

Profit & Loss	19Q1	19Q2	19Q3	19Q4	20Q1	20Q1/ 19Q1
Gross Written Premiums	1.058	1.084	975	1.356	1.234	17%
Net Earned Premiums	489	518	559	601	638	30%
Underwriting Result	40	70	66	76	98	142%
Expenses	-54	-51	-52	-57	-57	-4%
Financial Income	122	109	110	115	81	-33%
Profit Before Tax	103	122	118	131	110	7%
Net Profit	78	90	91	107	89	14%

Combined Ratio	102%	97%	97%	96%	94%	-8pp
Loss Ratio	76%	71%	73%	72%	69%	-7pp
Commission Ratio	16%	15%	16%	16%	16%	Орр
Expense Ratio	10%	10%	9%	9%	9%	-1pp
UW Margin	8%	14%	12%	13%	15%	7pp

Proven Track of Strong Financial Results, RoE 40%+

Balance Sheet (M TL)	19Q1	19Q2	19Q3	19Q4	20Q1	20Q1/ 19Q4	20Q1/ 19Q1
Receivables	1.280	1.388	1.281	1.543	1.522	-1%	19%
AUM	2.040	2.201	2.450	2.610	2.580	-1%	26%
Total Assets	3.687	3.978	4.099	4.601	4.562	-1%	24%
Reserves	2.074	2.240	2.390	2.612	2.719	4%	31%
Payables	837	819	699	856	874	2%	4%
Equity	586	686	789	899	726	-19%	24%
Total Liabilities	3.687	3.978	4.099	4.601	4.562	-1%	24%
RoE	44%	46%	44%	45%	58%	12pp	14pp

TFRS vs IFRS: Discounting of O/S claims is the major difference between two ledgers

Million TL	Equity (31.03.2020)	Net Income (1Q20 FY) P&L Adjust
TFRS Result	726	89
Equalization Reserve	93	-3
Unexpired Risk Reserve	16	2
Unallocated Loss Adjustment Expenses	-18	2
Discounting of outstanding claims	-277	-24
Deferred Tax	38	5
IFRS Result	579	71

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Risks & Opportunities

Risks

- Covid-19 related risks:
 - Covid-19 impact to continue in 2H Risk on 2021 Profit
 - ➤ Health claims Covid-19 coverage
 - Increase in Medical Malpractice claims, due to pandemic doctor assignment of all branch doctors
 - Price war in motor LoBs
- Slowdown in economic activity
- Volatility in FX rates, pricing risk
- Decrease in interest rates
- Increase in fraud
- Cash problems, collection issues

Opportunities

- Covid-19 related opportunities:
 - > Record low claim frequency levels improved UWM
 - ➤ Home office could be a new approach after Covid-19 as well leading to g&a saving
- Increase in interest rates
- Efficient cost management

Impact of Covid-19

- The Covid-19 is a **systematic risk** that is unavoidable
- <u>Cash flows:</u> Due to slowing down in mobility, trade and economic activities we foresee that the cash flows will be the biggest challenge in the coming periods. We don't see any risk in our business since:
 - 62% of our receivables have a credit card collateral,
 - 5% of our receivables are collected via bank accounts,
 - 10% of our receivables has other collaterals (such as letter of credit, cash etc.) provided by agenices
 - In the worst case, we always have an option of cancellation
- Asset devaluations: Equity markets decreased by 30-40% all over the world. Weight of equities in our investment portfolio was limited at 6%
- Business continuity is also another risk we all face today. Thanks to our last 10 years of invesment in IT; 100% of our teams work home office very efficiently
- <u>Health:</u> As Aksigorta we decided to cover the medical costs of covid-19 of our policy owners. We plan to use the savings in claims from the decrease in hospital visits to cover covid-19 treatment costs, therefore we do not foresee any negative deviation from our health uwr budget
- **Economic slowdown:** New business sales may get hurt but we do not foresee a major decline in our renewals
- <u>Decline in claim frequency:</u> Slowdown in mobility (curfews, lockdowns) leads to lower claim frequency in Motor

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2020 Year-End Guidance

Despite Covid-19 we maintain our year-end guidance



Our Long Term Ambitions

1B \$

Market Cap

10%

Market Share

95%

Net Combined Ratio

30%+

RoE

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Summary Financial Statements in IFRS

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Financial Income	122	109	110	115	81	-33%
Profit Before Tax	95	94	43	98	93	-2%
Net Profit	72	68	75	94	71	-1%

Combined Ratio	103%	102%	101%	99%	97%	-6рр
Loss Ratio	78%	76%	76%	74%	73%	-5pp
Commission Ratio	16%	15%	16%	16%	16%	0рр
Expense Ratio	10%	10%	9%	9%	9%	-1pp
UW Margin	7%	8%	8%	10%	12%	5pp

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AUM	2.040	2.201	2.450	2.610	2.580	-1%	26%
Total Assets	3.706	4.004	4.128	4.635	4.601	-1%	24%
Reserves	2.171	2.365	2.535	2.774	2.904	5%	34%
Payables	709	711	582	703	733	4%	3%
Equity	508	587	673	770	579	-25%	14%
Total Liabilities	3.706	4.004	4.128	4.635	4.601	-1%	24%
RoE	47%	48%	45%	44%	57%	13pp	10pp

Technical Result Bridge btw TFRS & Management Reporting

	Technical Result	Re-classifications							UW Result in
	in TFRS	1	2	3	4	5	6	7	Management Reporting
Net Earned Premiums	656	-3	-15						638
Claims, net *	-432			12	-9	-10			-440
Other Technical Inc and Exp	-15	3	15	-12	8				
Commissions, net							-100		-100
General Expenses	-147	***************************************				***************************************	147		
Allocated Financial Income	87							-87	
TOTAL	149	0	0	0	0	-10	47	-87	98

^{*} Claims, net in TFRS reporting includes non-life technical expenses, namely incurred claims, bonus and rebates and other reserve provisions

- 1 Guarantee Fund (Premiums ceded to Assurance Account as a % of MTPL production)
- **2 Assistance Premiums**
- 3 Subrogation Accrual
- 4 Other Technical Inc / Exp
- 5 Bad Debt for Subrogation Receivables
- 6 Commissions vs General Expense (Only commissions are subject to UWR in management reporting)

THANKS

Presented by **AKSigorta** Investor Relations Team,
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For further questions:

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WEB

https://www.aksigorta.com.tr/en/investor-relations

PDP

https://www.kap.org.tr/en/sirket-bilgileri/ozet/841-aksigorta-a-s