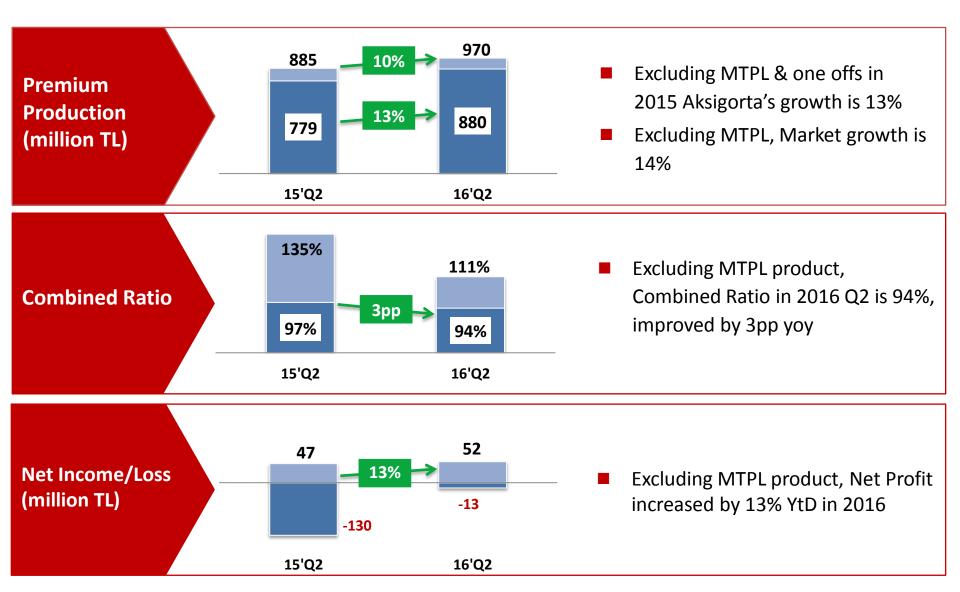
#### **2016 Second Quarter**

# Financial Results Earnings Call Presentation



### 2016 Q2 results (excl. MTPL product) are in line with the strategic plan

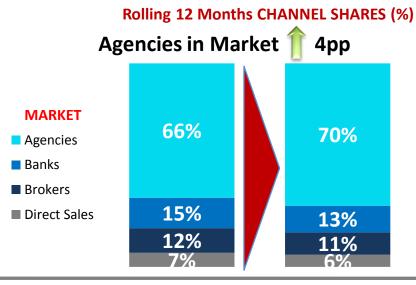


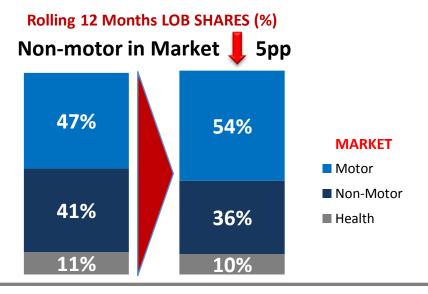


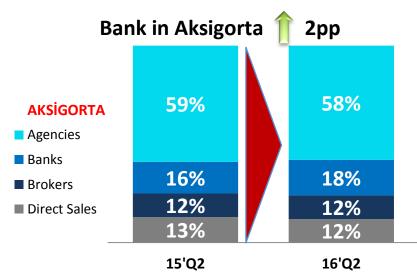


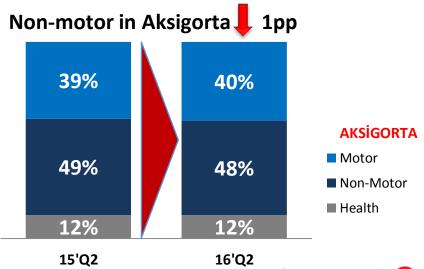
### Portfolio share of bank channel continues to increase in line with strategy











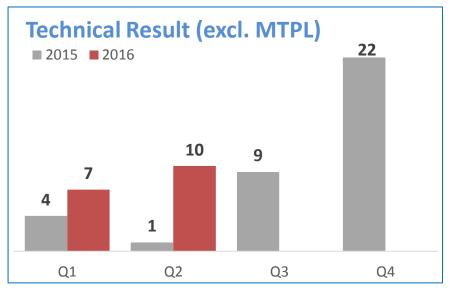
### **Statutory Results – excluding MTPL Technical Results** and Margins continue to improve

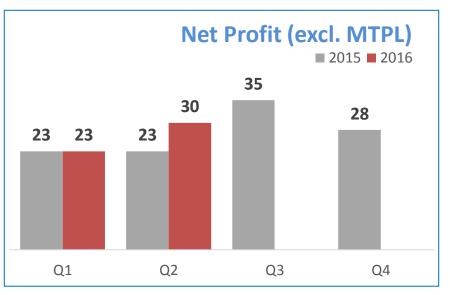


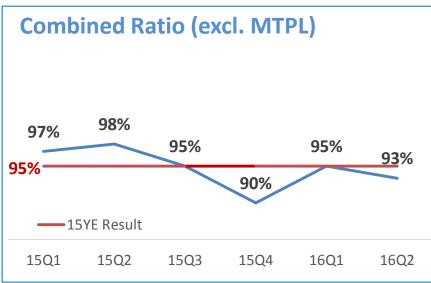
Income Statement (million TL)	15Q1	15Q2	15Q2 YtD	16Q1	16Q2	16Q2 YtD	16Q2/ 15Q2	16Q2/ 15Q2	16H1/ 15H1
<b>Gross Written Premiums</b>	456	429	885	499	471	970	10%	-6%	10%
Net Earned Premiums	314	287	601	245	246	492	-14%	0%	-18%
Claims (net)	-410	-216	-626	-190	-207	-397	-4%	9%	-37%
Commissions (net)	-71	-52	-123	-47	-45	-92	-13%	-5%	-25%
G&A Expenses	-33	-34	-66	-34	-35	-68	3%	3%	3%
Technical Profit	-200	-15	-215	-25	-40	-66	167%	58%	-70%
Technical Profit (excl. MTPL)	4	1	5	7	10	16	880%	48%	209%
Net Financial Income	26	29	56	22	28	50	-3%	30%	-11%
Profit Before Tax	-174	14	-159	-4	-12	-16	-185%	213%	-90%
Тах	33	-3	30	1	2	3	-153%	58%	-90%
Net Profit	-140	11	-130	-3	-10	-13	-194%	278%	-90%
Net Profit (excl. MTPL)	23	23	47	23	30	52	26%	30%	13%
<b>Combined Ratio</b>	163%	104%	135%	109%	114%	111%	<b>10</b> pp	5pp	-23pp
Combined Ratio (excl. MTPL)	97%	98%	97%	95%	93%	94%	-5pp	-2pp	-3рр
Loss Ratio	131%	<b>75</b> %	104%	77%	84%	81%	9рр	7рр	-24pp
<b>Commission Ratio</b>	23%	18%	21%	19%	18%	19%	0рр	-1pp	-2pp
Expense Ratio	9%	10%	10%	12%	12%	12%	2pp	0рр	2pp
UW Margin	-53%	6%	-25%	3%	-2%	1%	-8pp	-5pp	<b>25pp</b>
UW Margin (excl. MTPL)	14%	14%	14%	18%	19%	18%	5рр	1рр	4pp

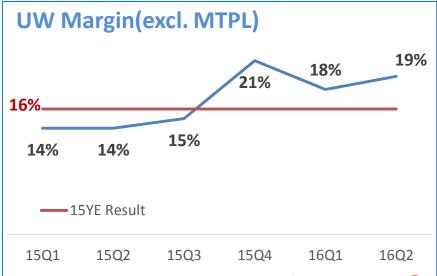
### **Statutory Results – excluding MTPL Technical Results and Margins continue to improve**





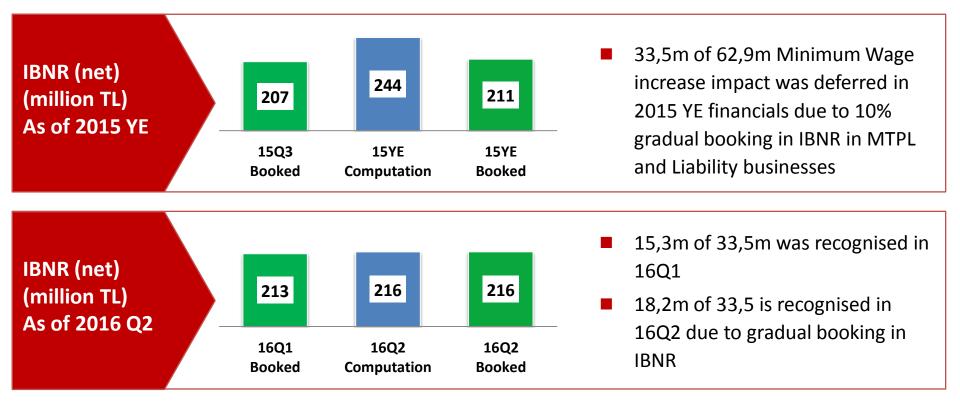






### Statutory Results - 33,5m deferred claim reserve is fully booked in 16H1 due to gradual booking







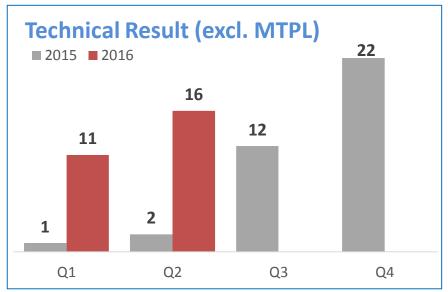
### IFRS Results – excluding MTPL Technical Results and Margins continue to improve

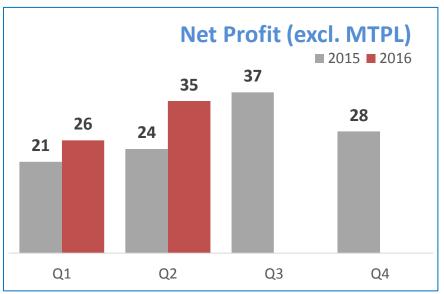


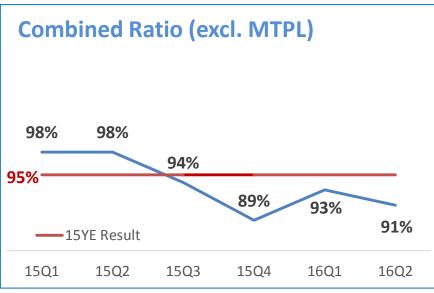
Income Statement (million TL)	15Q1	15Q2	15Q2 YtD	16Q1	16Q2	16Q2 YtD	16Q2/ 15Q2	16Q2/ 16Q1	16H1/ 15H1
<b>Gross Written Premiums</b>	456	429	885	499	471	970	10%	-6%	10%
Net Earned Premiums	314	287	601	245	246	492	-14%	0%	-18%
Claims (net)	-235	-212	-447	-169	-167	-335	-21%	-1%	-25%
Commissions (net)	-71	-52	-123	-47	-45	-92	-13%	-5%	-25%
G&A Expenses	-33	-34	-66	-34	-34	-68	3%	2%	3%
Technical Profit	-25	-11	-36	-5	0	-4	-104%	-109%	-89%
Technical Profit (excl. MTPL)	1	2	3	11	16	27	684%	44%	726%
Net Financial Income	26	29	56	22	28	50	-4%	30%	-11%
Profit Before Tax	1	18	20	17	28	46	54%	67%	130%
Тах	-2	-4	-6	-3	-6	-9	50%	107%	56%
Net Profit	0	14	14	14	22	36	56%	58%	162%
Net Profit (excl. MTPL)	21	24	45	26	35	61	41%	30%	35%
<b>Combined Ratio</b>	107%	102%	105%	100%	98%	99%	-4pp	-2pp	-6рр
Combined Ratio (excl. MTPL)	98%	98%	98%	93%	91%	92%	-7рр	-2pp	-6рр
Loss Ratio	<b>75%</b>	<b>74</b> %	74%	69%	68%	68%	-6pp	-1pp	-6pp
<b>Commission Ratio</b>	23%	18%	21%	19%	18%	19%	0рр	-1pp	-2pp
Expense Ratio	9%	10%	10%	12%	12%	12%	2pp	0рр	2pp
UW Margin	2%	8%	5%	12%	14%	13%	6рр	2рр	8pp
UW Margin (excl. MTPL)	13%	14%	14%	20%	22%	21%	8рр	2рр	7рр

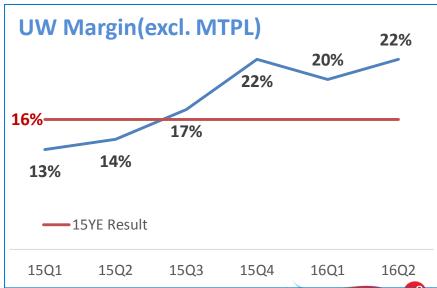
### IFRS Results – excluding MTPL Technical Results and Margins continue to improve













#### **Statutory Balance Sheet**

(TL Million)	15Q4	16Q1	16Q2	16Q2/ 15Q4	16Q2/ 16Q1
Cash and Marketable Securities	924	959	1.000	8%	4%
Receivables	576	632	656	14%	4%
Other Assets	174	205	219	26%	<b>7</b> %
Participations	8	8	8	0%	0%
Fixed Assets	61	59	62	2%	4%
Total Assets	1.742	1.863	1.945	12%	4%
Payables	198	310	297	50%	-4%
Technical Reserves	1.105	1.103	1.196	8%	8%
Taxes Payable	0	0	0	0%	0%
Other Liabilities	91	104	111	23%	<b>7</b> %
Total Shareholders' Equity	349	346	340	-2%	<b>-2%</b>
Total Liabilities and Equity	1.742	1.863	1.945	12%	4%
ROE *	20%	30%	30%	<b>10</b> pp	0рр
<b>Capital Adequacy Ratio</b>	112%	109%	112%	0рр	3рр

<sup>\*</sup>Excluding MTPL business and one offs





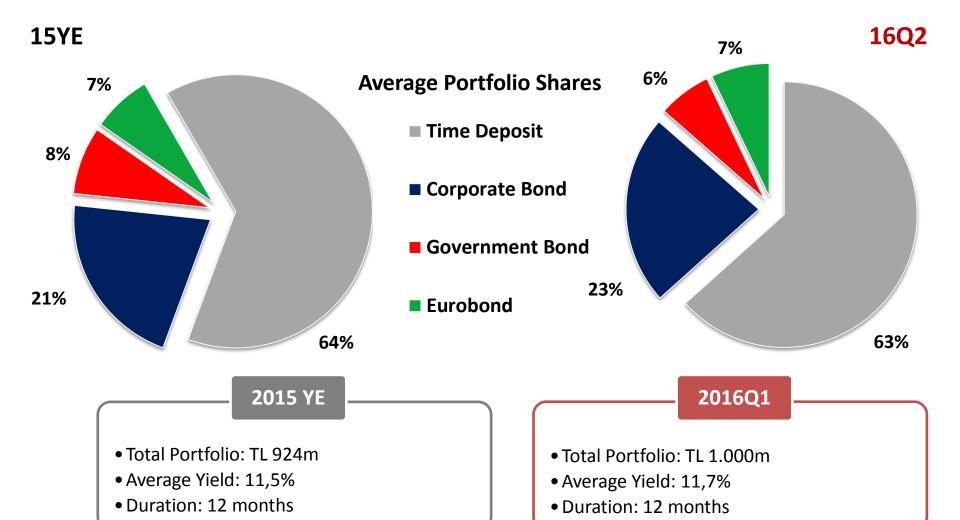
#### **IFRS Balance Sheet**

(TL Million)	15Q4	16Q1	16Q2	16Q2/	16Q2/
(12 ioninon)	134.		1041	15Q4	16Q1
Cash and Marketable Securities	924	959	1.000	8%	4%
Receivables	576	632	656	14%	4%
Other Assets	174	201	206	19%	3%
Participations	8	8	8	0%	0%
Fixed Assets	61	59	62	2%	4%
Total Assets	1.742	1.859	1.932	11%	4%
Payables	198	310	297	50%	-4%
Technical Reserves	1.102	1.080	1.132	3%	5%
Taxes Payable	0	0	0	0%	0%
Other Liabilities	91	104	111	23%	<b>7</b> %
Total Shareholders' Equity	351	365	391	11%	<b>7</b> %
Total Liabilities and Equity	1.742	1.859	1.932	11%	4%
ROE *	25%	31%	32%	7pp	1pp
<b>Capital Adequacy Ratio</b>	112%	109%	112%	0рр	3рр

<sup>\*</sup>Excluding MTPL business and one offs

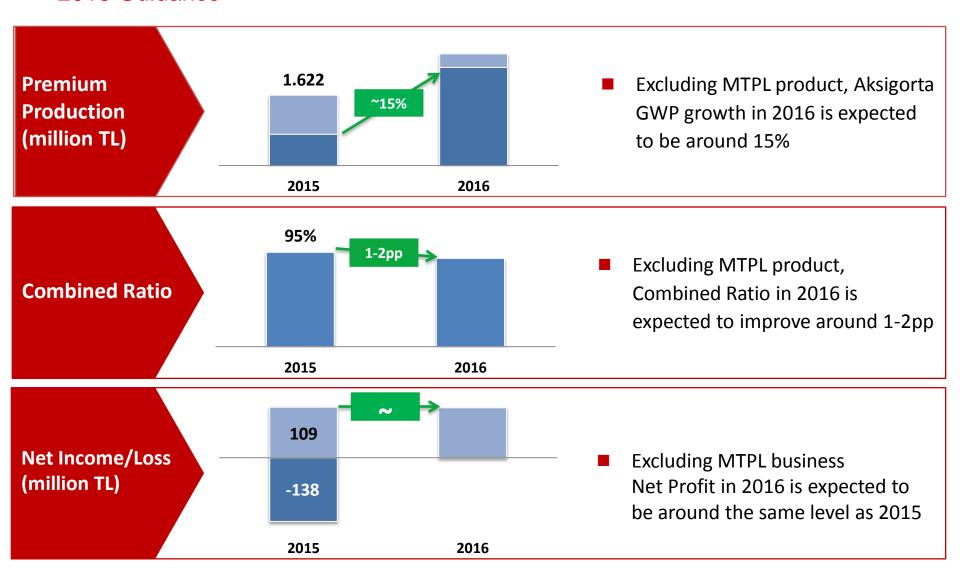
#### **Investment Portfolio**





#### 2016 Guidance





#### Contact Information & Disclaimer



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